



**Public Service
of New Hampshire**

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| ORIGINAL | |
| N.H.P.U.C. Case No. | DE 12-295 |
| Exhibit No. | # 22 |
| Witness | Page 13 |
| DO NOT REMOVE FROM FILE | |

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The Northeast Utilities System

Matthew J. Fossum
Senior Counsel

April 11, 2014

James T. Rodier
1465 Woodbury Ave, No. 303
Portsmouth, NH 03801-5918

RE: DE 12-295, Petition for Review of Certain PSNH Charges to Competitive Suppliers
PSNH's Responses to PNE's Set 2 Data Requests

Dear Mr. Rodier:

In accordance with N.H. Admin Rule 203.09, please find attached Public Service Company of New Hampshire's responses to the second set of data requests of PNE in the above captioned docket. Hard copies will not follow.

Please do not hesitate to contact me with any questions.

Very truly yours,

Matthew J. Fossum
Senior Counsel

Enclosures
Cc: Discovery Service List

Public Service Company of New Hampshire
Docket No. DE 12-295

Date Request Received: 03/27/2014
Request No. PNE 2-001
Request from: Power New England

Date of Response: 04/11/2014
Page 1 of 1

Witness: Charles R. Goodwin, Heather M. Tebbetts

Request:

Of the 5,700 customers involved, how many accounts needed "special attention?"

Response:

Of the 5700 customers involved, 554 accounts needed "special attention."

Public Service Company of New Hampshire
Docket No. DE 12-295

Date Request Received: 03/27/2014
Request No. PNE 2-002
Request from: Power New England

Date of Response: 04/11/2014
Page 1 of 1

Witness: Charles R. Goodwin, Heather M. Tebbetts

Request:

What determines whether or not "estimation of kilowatthours is not permitted, thus requiring a physical meter reading...?"

Response:

PSNH does not estimate accounts that the customer requests PSNH not estimate, accounts where usage is erratic, or accounts that have interval meters. All customers with demands of 100 KW and greater have demand meters.

Public Service Company of New Hampshire
Docket No. DE 12-295

Date Request Received: 03/27/2014

Date of Response: 04/11/2014

Request No. PNE 2-005

Page 1 of 1

Request from: Power New England

Witness: Charles R. Goodwin, Heather M. Tebbetts

Request:

Describe all situations where manual intervention is required to switch an account to default service?

Response:

Objection: PSNH to objects to the question as speculative to the extent that it requests "all" situations where manual intervention is required because some future situations may not be known. Subject to, and without waiving, this objection, PSNH will provide a response to this request.

Please see response to ENH 2-004.

Public Service Company of New Hampshire
Docket No. DE 12-295

Date Request Received: 03/27/2014
Request No. PNE 2-006
Request from: Power New England

Date of Response: 04/11/2014
Page 1 of 1

Witness: Charles R. Goodwin, Heather M. Tebbetts

Request:

Was it necessary for PSNH to manually remove the supplier's customers from the supplier's load asset and manually place them on standard service? If so, please explain why.

Response:

PSNH is given a date that the supplier may no longer serve customers in NH. Unless that date coincides with a meter read, PSNH is required to remove the customer from the supplier back to default energy service on that date. In order to do this, PSNH must start the manual process to trigger events relating to the change of the customer's supplier to default energy service.

